



## SECTOR

Leading European food group in bakery products, with head offices in Belgium. Working together in order to find out what drives the company is still the best way of offering the right products and services, which perfectly link into the customer's requirements. Tensio has the exact same goal in mind.

## CHALLENGE

The main objective: analysing and optimising the site's efficiency and reducing costs.

## SOLUTION

The emphasis during the initial phase was mainly on **the switchover of the cleaning products** via like-is-like. The customer indicated to be satisfied with this.

This meant we were subsequently challenged to further optimise the cleaning during the second phase and the requirements and objectives were defined in a Customer Service Agreement together with the customer. Our **Plan-Do-Check-Act approach** was implemented for all cleaning processes.

## RESULT

The following objectives were easily achieved by using our 'fit for purpose' cleaning products, in addition to our working methods.

- The cleaning hours were reduced by 29% over a 3 year period, as cleaning was being done more efficiently.
- The effect on the wage costs was therefore quite significant. After all, a saving of more than 321,000 € was realised over a 3 year period.
- The warm water consumption was also reduced by 16% during that same period, resulting in a saving of 1625 m<sup>3</sup>.
- A total annual **saving of 122.763 € was realised.**

Would you also like to experience the **Tensio Cleaning Experience**? Then request your free audit now via [info@tensio.be](mailto:info@tensio.be).



Good cleaning can be realised with top quality products, expertise and a passion for the profession.