



## SECTOR

Major market player in the potato processing sector since the nineteen seventies, which respects the family spirit with partners and employees just like Tensio and which focuses on supplying top quality products.

## CHALLENGE

Their success and growth, as well as their ambition to further develop their position as a global player, resulted in a need to increase the efficiency of the cleaning in the various different departments. A collaboration at group level and a sustainable grip on control and pollution were now needed more than ever before. They needed a partner who could work, think, grow and evolve together with them.

## SOLUTION

A **cleaning officer was appointed** in order to maintain a clear overview of the cleaning throughout all the different departments, who is responsible for keeping control and effectively tackling any possible problem zones, making sure the cleaning activities are completed in a structured manner.

The **collaboration with the external cleaning company** was further concretised, which facilitated the execution of concrete actions.

A **Service Level Agreement** and a **Customer Service Agreement**, put in place to focus on the annual and periodic objectives, were also worked out and applied.

Our **advice for the further development and implementation of their cleaning plan** was positively received.

## RESULT

A continuous interaction between the customer, the external cleaning company and Tensio has been created as a result of our added value and actual applications. Solutions are proposed for specific forms of pollution or technical adjustments and tests are subsequently carried out by us. Continuous involvement and active support mean we have a regular presence in the workplace. Tensio's expertise is therefore often called upon.

The following measurable objectives have been achieved:

- the reuse of CIP systems resulted in a **reduction in water consumption of 10%**
- **chemical use was reduced by an impressive 20%**
- **downtime was shortened by 1 hour**
- **active use of Tensio eServices software** for the development of templates and internal follow-up of cleaning reports

Our methodology works!  
Why not put us to the test  
and request a free audit at  
[info@tensio.be](mailto:info@tensio.be).

